

Garbage & Recycle Collection Schedule

LOCATION	GARBAGE	RECYCLING
East of US 17-92 & North of 20th Street	Monday & Thursday	Monday
East of US 17-92 & South of 20th Street	Monday & Thursday	Thursday
West of US 17-92 & North of 25th Street	Tuesday & Friday	Tuesday
West of US 17-92 & South of 25th Street	Tuesday & Friday	Friday

Curbside Furniture Pickup2nd Scheduled Garbage Pickup Day

Yard Waste..... Wednesday
Chargeable Bulk Pick Up..... Thursday or Friday depending on location

Appliances are picked up on Wednesday at no additional charge, but require an advance request to the Public Works Solid Waste Department at 407-688-5089 prior to the scheduled day.

OBTAINING SERVICE

407-688-5100

- **CONTACT 407-688-5100**
City of Sanford, Utility Department
City Hall, 300 N. Park Ave., Sanford, FL 32771
utilitycustomerservice@sanfordfl.gov
- **BRING**
Picture ID (driver license or ID card) and the signed Lease/Mortgage. Rental Registration with the City of Sanford will need to be verified.
- **COSTS**
Deposits:
Residential \$75.00 or Credit Based Waiver
Commercial..... Determined by the City
Fees:
Turn-On/Application For Service \$35.00
After Hours \$45.00
Transfer Service \$35.00
Delinquent Re-Connect \$55.00
After Hours \$65.00
Late Fee 5% or \$4.00 minimum
(For Past Due Bills)
Returned Checks \$25.00
Meter Calibration \$70.00
- **EMERGENCY DISCONNECT**
8:00 am to 4:00 pm No Charge
After 4:00 pm \$10.00
After Hours Call (407) 688-5119
- **UTILITY SERVICE TURN-ON DO'S:**
 - Be Present
 - Turn Off Faucets
- **UTILITY SERVICE TURN-OFF:**
Accounts billed with past due charges not paid by cut-off date, will automatically have service disconnected.

STORMWATER

407-688-5080

A stormwater utility fee is used for infrastructure improvement and maintenance program—maintenance of stormwater system—pipes and channels that drain stormwater and prevent flooding—ensuring City's compliance with Federal and State water quality requirements.

Residential 8.86 / ERU (Equivalent Residential Unit)

Non-Residential.....Determined by impervious area

METHODS OF PAYMENT

407-688-5100

- **Cash or Check**
- **Credit Card** - Visa, MasterCard, American Express
- **ePay** - Automatically paid from your U.S. bank (14) fourteen days after bill date.
- **Pay Online:** sanfordfl.gov/onlinebillpay

CITY OF SANFORD UTILITY DEPARTMENT

Phone: (407) 688-5100 • After Hours: (407) 688-5119
utilitycustomerservice@sanfordfl.gov.

SERVICE ADDRESS: 235 Irrigation Lane

Account #	Cycle-Month	Read Date	Bill Date	Due Date
123456-123456	03-10	10/08/16	10/19/16	11/09/16

Meter Reading	Billing Days	Consumption
001953	31	2 x 1000 Gallons

Past Due Charges Due on 11/01/14 to Avoid Turn Off of Services

Description of Charges	Amount
Water base.....	6.85
Metered water.....	4.36
Sewer base.....	11.05
Sewer flow.....	9.52
Garbage.....	18.40
Stormwater.....	8.86
City Tax.....	1.12
Delinquent Fee.....	0.00

TOTAL CURRENT CHARGES.....	60.24	
PAST DUE CHARGES.....	0.00	Due on 11/01/16
TOTAL AMOUNT DUE.....	60.24	

DETACH AND RETURN THE BOTTOM PORTION WITH YOUR PAYMENT - RETAIN THE TOP PORTION FOR YOUR RECORDS

TOTAL CURRENT CHARGES.....	60.24
PAST DUE CHARGES.....	0.00
TOTAL AMOUNT DUE.....	60.24

MAKE CHECKS PAYABLE TO:
CITY OF SANFORD
P.O. BOX 2847
SANFORD, FL 32772
PHONE: (407) 688-5100
utilitycustomerservice@sanfordfl.gov

SERVICE ADDRESS: 235 Irrigation Lane

Account #	Cycle-Month	Read Date	Bill Date	Due Date
123456-123456	03-10	10/08/16	10/19/16	11/09/16

If current charges are not paid by the "due date" a late fee of 5% of the balance due or \$4.00, whichever is greater, will be assessed to next month's bill. If past due charges are not paid by the cut off date, service is subject to immediate disconnection, without further notice. There is a \$55.00 reconnection charge if past due amount is paid before 4:00 p.m. An additional \$10.00 is due if paid after 4:00 p.m. or on weekends or holidays up to 8:00 p.m. If mailing payment, please allow sufficient time for delivery. The City assumes no responsibility for delay of mail delivery. Utility drop box is located on the lake side of City Hall.

JOHN A WATERUSER
235 Irrigation Lane
Sanford, Florida 32771

PRSRRT STD
US POSTAGE
PAID
MID FL, FLORIDA
PERMIT 151

CITY OF SANFORD
UTILITY DEPARTMENT
Post Office Box 2847
Sanford, Florida 32772-2847



2016-2017 Services Guide

CITY OF SANFORD

WATER SERVICES

SEWER SERVICES

STORMWATER MANAGEMENT

SOLID WASTE & RECYCLING

ALTERNATIVE WATER SUPPLY



Important Information Inside

Sanfordfl.gov



WATER & SEWER

Customer Service 407-688-5100 • After Hours Emergency 407-688-5119

WATER SERVICE AVAILABILITY

RESIDENTIAL • COMMERCIAL • IRRIGATION

Meter Size	Effective Oct. 1, 2016
¾ Inch	6.85
1 Inch	17.16
1½ Inch	34.30
2 Inch	54.88
3 Inch	102.89
4 Inch	171.47
6 Inch	342.95
8 Inch	548.72
10 Inch	788.77

MULTI-FAMILY

Per Dwelling Unit	5.16
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SINGLE-FAMILY WATER USAGE

RATES PER 1,000 GALLONS

Residential	Effective Oct. 1, 2016
0-2,000 (min.)	2.18
2,001-6,000	2.18
6,001-12,000	2.86
12,001-24,000	3.71
Above 24,000	5.47

MULTI-FAMILY WATER USAGE

Usage within each block (rates per 1,000 gallons/month)

Effective October 1, 2016

# Units	Block 1	Block 2	Block 3	Block 4
0-4	16	36	72	72+
5-10	40	90	180	180+
11-20	80	180	360	360+
21-50	200	450	900	900+
51-100	400	900	1,800	1,800+
101-200	800	1,800	3,600	3,600+
200+	1,840	4,140	8,280	8,280+
Rate	2.18	2.86	3.71	5.47

IRRIGATION

RATES PER 1,000 GALLONS

	Effective Oct. 1, 2016
0-6,000	2.86
6,001-18,000	3.71
Above 18,000	5.47

COMMERCIAL WATER USAGE

Effective October 1, 2016
UPPER LIMIT 1,000 GALLONS

Meter	Block 1	Block 2	Block 3	Block 4
¾"	6	12	24	24+
1"	15	30	60	60+
1-1/2"	30	60	120	120+
2"	48	96	192	192+
3"	90	180	360	360+
4"	150	300	600	600+
6"	300	600	1,200	1,200+
8"	480	960	1,920	1,920+
10"	690	1,380	2,760	2,760+
Rate	2.18	2.86	3.71	5.47

WASTEWATER SERVICE AVAILABILITY

RESIDENTIAL • COMMERCIAL (Inside City Limits)

Meter Size	Effective Oct. 1, 2016
¾ Inch	11.05
1 Inch	27.64
1½ Inch	55.27
2 Inch	88.45
3 Inch	165.83
4 Inch	276.41
6 Inch	552.80
8 Inch	884.50
10 Inch	1,271.46

MULTI-FAMILY

Per Dwelling Unit	8.31
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WASTEWATER USAGE

RESIDENTIAL • COMMERCIAL • MULTI-FAMILY

RATES PER 1,000 GALLONS

Residential Single Family	Effective Oct. 1, 2016
0-2,000 (min.)	4.80
2,001-12,000	5.63
Above 12,000	—
Residential Multi-Family and Commercial	Effective Oct. 1, 2016
per 1,000 gallons	5.63

- Rates outside City Limits are 25% higher than Inside City Limits Rates.
- NOTE: Highest chargeable sewer flow rate for single family residential account is 12,000 gallons.

ALTERNATIVE WATER

407-688-5105

ALTERNATIVE WATER SERVICE AVAILABILITY

RESIDENTIAL • COMMERCIAL • MULTI-FAMILY

Meter Size	Effective October 1, 2016
¾ Inch	5.65
1 Inch	14.09
1½ Inch	27.99
2 Inch & Above	44.67

ALTERNATIVE WATER USAGE

RESIDENTIAL

Residential SINGLE-FAMILY	Effective October 1, 2016
0-30,000 gallons	1.16
30,001 - 45,000	1.73
Above 45,000	2.30

COMMERCIAL & MULTI-FAMILY

per 1,000 gallons	1.16
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GARBAGE & RECYCLING

Public Works Solid Waste Department
407-688-5089

ALL MATERIALS MUST BE CURBSIDE NO LATER THAN 7:00 A.M. FOR COLLECTION

Refuse Service is mandatory for residential and commercial properties.

Curbside/Alley Service

Residential Collection Service Per Month
Garbage/Yard Waste/Recycling..... \$18.40

Household Garbage

An unlimited amount of household garbage may be placed out for collection in 40-gallon watertight receptacles consisting of either plastic, metal, rubber or any other similar material provided with proper handles and a tight-fitting cover or 40-gallon bags. Bags or containers can weigh no more than 50 pounds each. The hauler will leave behind containers exceeding the 40-gallon / 50 pound limit or garbage mixed with yard waste or special waste. A tag indicating the reason will be left.

Special Bulk Material

Every April and October, residents are scheduled for one FREE special pickup of bulk material that is not practical to bag or bundle and tie, including yard waste and other acceptable homeowner generated non-hazardous materials. Bulk material generated at any time other than the scheduled April and October free pickup will be charged at the rate of \$18.07 per cubic yard, with a 4 cubic yard minimum. The collection schedule for this service is provided every Thursday or Friday depending on location with prior notification to the Public Works Solid Waste Department at 407-688-5089.

Yard Waste Debris

An unlimited amount of yard waste may be placed out for collection in any combination of either 40-gallon receptacles consisting of either plastic, metal, rubber or any other similar material provided with proper handles, 40-gallon bags, or tied bundles. Bundles can be no longer than five (5) feet or contain branches larger than five (5) inches in diameter. Bags, bundles, or containers can weigh no more than 50 pounds each. The hauler will leave behind items exceeding the 40-gallon / 50 pound limit, bundles exceeding the 5 foot / 5 inch limit, bundles not tied or yard waste mixed with household garbage or special waste. A tag indicating the reason will be left. Yard waste is picked up on Wednesdays. Yard Waste is vegetative matter resulting from the yard and landscaping maintenance of your own property. This includes material such as tree branches, leaves, grass clippings or palm fronds.

Recyclable Material

The following materials ARE accepted in the curbside recycle program: Pasteboard (i.e., cereal boxes, empty paper towel and toilet paper rolls, soda boxes, beer boxes, tissue boxes, gift boxes, pizza boxes and shoe boxes), Brown paper grocery bags (no wax, no wet strength material, no liners), Corrugated cardboard (flattened and cut down to fit inside the recycle bin), Newspaper, supplements, magazines, catalogs and telephone books, Plastic containers #1-7 (#'s on bottom of containers), Glass bottles and jars (clear, green and brown), Aluminum cans, Steel cans such as food cans.

PLEASE RINSE OUT ALL CONTAINERS AND DISCARD ALL LIDS.

Hazardous Household Products

Items such as: Antifreeze, Fluorescent Lamps, Gasoline, Rechargeable Batteries, Paint, Poisons, Used Oil Filters, Propane Tanks, Pool & Lawn Chemicals, Solvents – Thinners, Thermometers (Mercury), Aerosols, Used Motor Oil, Thermostats, Automotive Batteries and Pesticides can be disposed of at the Seminole County Transfer Station. For more information, call 407.665.2260. (Containers must be clearly labeled stating the contents.)

Commercial Dumpsters 2 Cu. Yds. to 8 Cu. Yds.

Garbage Collection \$5.06/Yd. + \$1.65 Administrative Fee
Recycle Collection (6 & 8 yd - 1x/week)..... \$79.98/mth
Recycle Collection (6 & 8 yd - 2x/week)..... \$158.31/mth
■ Dumpsters larger than 8 cu. yds. and compactor service are available and can be scheduled through Waste Pro of Florida, Inc. at 407-774-0800.

* Rates subject to change.