



# City of Sanford Planning and Development Services

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## CUSTOMER EVALUATION OF DEVELOPMENT REVIEW TEAM

1. Date of Meeting: \_\_\_\_\_
2. Which of the following best describes you:
  - Consultant                       Developer/Builder                       Realtor/Appraiser
  - Owner/Resident                       Other \_\_\_\_\_
3. Why did you request a Pre-application meeting with the Development Review Team?
  - Site Development                       Annexation                       Rezoning and/or Land Use Change
  - Variance                       Conditional Use                       Urban Infill Re-development
  - Other \_\_\_\_\_
4. Property Location: \_\_\_\_\_
5. My comments on this survey are for:
  - Specific DRT member(s) name(s) \_\_\_\_\_
  - Overall service by the Development Review Team
6. Was your pre-application meeting request scheduled within a timely manner?     Yes     No     N/A  
If No, how long did it take? \_\_\_\_\_
7. Courtesy and professionalism of Staff:
  - Excellent     Good     Fair     Poor     N/A
8. Staff's explanation of the City's requirements and procedures:
  - Excellent     Good     Fair     Poor     N/A
9. Staff's explanation of the items needed to submit with your project application:
  - Excellent     Good     Fair     Poor     N/A
10. Staff's explanation of known issues/concerns pertinent to your application and explanation of options available to you:
  - Excellent     Good     Fair     Poor     N/A
11. Staff's knowledge of the relevant subject matter:
  - Excellent     Good     Fair     Poor     N/A
12. Overall experience with the Development Review Team:
  - Excellent     Good     Fair     Poor     N/A
13. Please provide any additional comments to help us improve our Customer Service:  
\_\_\_\_\_  
\_\_\_\_\_

Thank you!