



NEWS FROM CITY HALL

FOR IMMEDIATE RELEASE, MARCH 19, 2020

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City of Sanford Takes Additional Precautionary Measures Regarding Coronavirus/COVID-19

The City of Sanford continues to take the threat of the Coronavirus very seriously as this is a rapidly evolving situation. We are actively monitoring all levels of government communications, from Federal, State, County and fellow Municipalities.

Today, the Sanford City Commission approved an Emergency Ordinance (No. 2020-4549) which is geared toward protecting the public from the Novel Coronavirus (COVID-19). The Ordinance prohibits any person who is exhibiting an infection with the Novel Coronavirus Disease (COVID-19) or who has travelled to an area subject to travel restrictions as a result of COVID-19 or who has been in contact with another person who is suffering the effects of COVID-19 to enter any City facility.

Sanford Fire Department personnel will begin decontaminating City Hall and other City facilities using an aerosol product they have been using for years. They will disinfect after hours and on weekends to not disrupt operations. This procedure DOES NOT replace increased cleaning and personal hygiene recommendations from the CDC that has been put in place.

Public Meetings

Due to public health concerns, and on the recommendation of the Centers for Disease Control (CDC), the following Public Meetings are cancelled:

The regularly scheduled Monday, March 23, 2020 City Commission Meeting.

The Public Art Commission Meeting scheduled March 24, 2020.

Special Magistrate hearings for the month of April, 2020.

The Sanford Community Redevelopment Agency (CRA) scheduled for April 1, 2020.

The Planning & Zoning Commission Meeting scheduled for April 2, 2020.

Doing Business with the City Online

Following the CDC recommendations for minimizing exposure, we encourage our customers to start doing business Online with the City of Sanford. More information can be found at [Citizenserve](#), the City's online portal for Business Tax Receipts, Oil and Grease Permits and Other Licensing/Permitting, Development Services and Zoning, and Code Enforcement Complaints.

Due to the COVID-19 virus emergency, Code Enforcement Officers will view code violation complaints on a case-by-case basis and be flexible and accommodating during this time. Code Enforcement Officers will work individually with property owners needing additional time in extending compliance dates.

Utilities

Utility Customer Service is suspending disconnections for non-paying customers in order to deliver essential services. For more information regarding payments and payment arrangements, contact Utility Customer Service at 407-688-5100 or utilitycustomerservice@sanfordfl.gov, Monday-Thursday, 7:00am-5:30pm and Friday 8:00am-1:00pm.

Utilize the City's online bill payment services rather than visiting City Hall. Please review the options for online bill payment by [clicking here](#) or call 800-830-9098 to pay your bill by phone, this number is available 24-hours a day.

This situation is being constantly monitored and is changing rapidly. Stay Connected With Reliable Sources: City of Sanford [Coronavirus Information page](#) and/or City Social Media [Nextdoor](#), [Facebook](#), [Twitter](#). [Centers for Disease Control and Prevention \(CDC\)](#), [Florida Department of Health](#) the lead agency regarding Coronavirus/COVID-19 in Florida, and [Seminole County Office of Emergency Management](#).

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