



## NEWS FROM CITY HALL

**FOR IMMEDIATE RELEASE, MAY 4, 2020**

**FOR FURTHER INFORMATION CONTACT: LISA HOLDER, COMMUNICATIONS OFFICER**

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### **City of Sanford COVID-19 Related Reminders and Updates**

The City of Sanford has been under a Local State of Emergency (LSE) since March 19, 2020, and continues to monitor COVID-19. Due to the continuing threat of the Coronavirus pandemic on our local population and to protect the public and City employees, City Hall is closed to the public until further notice. City Hall will continue to be operational. City Management is developing plans for re-opening City Hall and City facilities in phases. We are working to install protective measures for the public and our employees to ensure our citizens and team members are prepared to social distance and operate within CDC recommended guidelines.

#### **City Commission Meeting**

The May 11th City Commission meeting has been rescheduled to May 18th at 4pm. The meeting will be a telephonic meeting. More information and the Agenda will soon be available through the City Clerk's Office.

#### **City of Sanford Online Services**

Sanford customers can still do business with the City online. More information can be found at [Citizenserve](#), the City's online portal for Business Tax Receipts, Oil and Grease Permits and Other Licensing/Permitting, Development Services, Zoning, and Code Enforcement complaints.

Our Utility Customers can access the City's online bill payment services. Please review the options for online bill payment by clicking [here](#) or call 800-830-9098 to pay your bill by phone, this number is available 24-hours a day.

#### **Parks and Recreation**

##### **Rentals and City Facilities**

Rentals of all City facilities and Park Pavilions are currently cancelled until further notice. City facilities closed include: the Sanford Civic Center, Monroe Hall, Sanford Museum, Shuffleboard Club, Historic Sanford Memorial Stadium, Chase Park, Larry A. Dale Aquatic Center, Westside Community Center, Sanford Senior Center, Pinehurst Park, Bettye D. Smith Cultural Arts Center and the Splash Pad located in Ft. Mellon Park. All sound permits issued by the Sanford Police Department for all events within the City are revoked during the park pavilion closures.

##### **Parks**

All greenspaces and trails remain open for individual use and groups of ten or less.

Currently all playgrounds, basketball courts, tennis courts, pickleball courts, racquetball courts and restrooms are closed until further notice.

The City of Sanford asks all residents and visitors to continue following guidelines on social distancing, hand washing and the use of alcohol-based hand sanitizer.

##### **Special Events**

In an abundance of caution and keeping with other municipalities in Seminole County, all special events are currently cancelled through May 31, 2020.

## **Public Works and Utilities**

### **Businesses Should Flush Water Lines**

The City of Sanford recognizes that businesses are looking forward to resuming operations. In preparation for reopening, it is essential to flush water lines to avoid water quality issues such as taste and odor complaints due to stagnant water. Businesses should flush toilets and run faucets for a minimum of 10 to 15 minutes before using or consuming the drinking water. Flushing your water lines ensures that the water, which has been sitting in the internal plumbing while your business was closed, is removed before it is used for drinking or other purposes. If you have any questions please contact Utilities Customer Service at 407-688-5100 or [Utilitiescustomerservice@sanfordfl.gov](mailto:Utilitiescustomerservice@sanfordfl.gov)

### **Environmental Services**

City of Sanford Environmental Services reminds customers that only toilet paper should be flushed; sewer systems are designed to take away wastewater from sinks and baths and take away toilet paper and human waste flushed down the toilet. Items such as disposable wipes, paper towels, tissues, disposable diapers, feminine products, cotton balls, bandages, prescriptions, cleaning wipes or trash of any kind can create blockages in sewers or damage to the environment by putting it down the toilet. Despite being advertised as “flushable,” disposable wipes are not meant to be disposed of in a toilet.

### **Solid Waste Division**

During this time, it is extremely important for residents to separate their recyclables to lessen the exposure for the recycle driver.

### **Remember Social Distancing**

Per the Governors Executive Order 20-112 and the Seminole County Executive Order 2020-017 regarding reopening effective today (May 4th), please remember social distancing within the Sanford community. It is in place to protect all of us.

For any questions about City services during normal business hours, please call 407-688-5000.

For the latest updates and information visit:

- City of Sanford [Coronavirus Information page](#) and/or City Social Media [Nextdoor](#), [Facebook](#), [Twitter](#).
- Seminole County Emergency Management | [www.PrepareSeminole.org](http://www.PrepareSeminole.org)
- Florida Department of Health | [www.FloridaHealth.gov/COVID-19](http://www.FloridaHealth.gov/COVID-19)
- Centers for Disease Control and Prevention | [www.CDC.gov/coronavirus/](http://www.CDC.gov/coronavirus/)
- World Health Organization | [www.WHO.int/coronavirus](http://www.WHO.int/coronavirus)

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