



NEWS FROM CITY HALL

FOR IMMEDIATE RELEASE, MAY 15, 2020

FOR FURTHER INFORMATION CONTACT: LISA HOLDER, COMMUNICATIONS OFFICER

407.688.5019 LISA.HOLDER@SANFORDFL.GOV

City of Sanford COVID-19 Updates and Reminders

The City of Sanford has been under a Local State of Emergency (LSE) since March 19, 2020, and continues to monitor COVID-19. City staff will return to their offices on May 18th. City Hall will re-open to the public on June 1st.

The safety of our employees and the public are very important to us. We have installed protective measures at City Hall and other City facilities for the public and our employees to ensure we are prepared to social distance and operate within the CDC recommended guidelines. Those safety modifications installed at City Hall and City facilities include:

- A plexiglass shield at every counter to separate employees from visitors.
- Plexiglass shields at every front desk, which may be visited by outside visitors as well as employees. These protective screens will stand between a visitor and our employees so that any airborne droplets, either from a cough or a sneeze will be blocked from reaching the person on the other side.
- Decals on the floor to remind everyone about social distancing.
- Facilities Maintenance staff are frequently sanitizing used surfaces twice a day to keep the workplace clean, to inhibit the spread of communicable diseases.

City Commission and other Public Meetings

The May 11th City Commission meeting has been rescheduled to May 18th at 4pm. The meeting will be a Hybrid-Virtual Meeting. More information and the Agenda are available at

<https://media.avcaptureall.com/session.html?sessionid=c6f9c5c2-67eb-4845-a448-cf69cfef67b4>

Online Services

The City of Sanford encourages our customers to do business with the City online. More information can be found at [Citizenserve](#), the City's online portal for Business Tax Receipts, Oil and Grease Permits and Other Licensing/Permitting, Development Services, Zoning, and Code Enforcement complaints.

Our Utility Customers can access the City's online bill payment services. Please review the options for online bill payment by clicking [here](#) or call 800-830-9098 to pay your bill by phone, this number is available 24-hours a day.

Parks and Recreation

Rentals and City Facilities

Rentals of all City facilities and Park Pavilions are currently cancelled until further notice. City facilities closed include: the Sanford Civic Center, Monroe Hall, Sanford Museum, Shuffleboard Club, Historic Sanford Memorial Stadium, Chase Park, Larry A. Dale Aquatic Center, Westside Community Center, Sanford Senior Center, Pinehurst Park, Bettye D. Smith Cultural Arts Center and the Splash Pad located in Ft. Mellon Park. All sound permits issued by the Sanford Police Department for all events within the City are revoked during the park pavilion closures.

Parks

All greenspaces and trails remain open for individual use and groups of ten or less. Tennis courts and pickleball courts are open for single use only at this time. Restrooms at the courts will be operating from 7:30 AM – 4:30 PM.

All playgrounds, basketball courts, racquetball courts and restrooms remain closed until further notice. The City of Sanford asks all residents and visitors to continue following guidelines on social distancing, hand washing and the use of alcohol-based hand sanitizer.

Special Events

In an abundance of caution and keeping with other municipalities in Seminole County, all special events are cancelled through May 31, 2020.

Summer camp

The City of Sanford is planning to hold its summer camp program in the Mellonville Center at 1211 Mellonville Ave. beginning on Monday, June 15, 2020. The camp will allow for groups of 8 participants in each group and 2 counselors per group. Attendance will be capped at 48 participants per week. Counselors will be required to submit daily wellness checks per City of Sanford employee guidelines and will remain with their group each day and week. The Boys and Girls Club will be hosting its summer program at the City's Velma H. Williams Westside Community Center with many of the same limits as described above.

Public Works and Utilities

Businesses Should Flush Water Lines

The City of Sanford recognizes that businesses are looking forward to resuming operations. In preparation for reopening, it is essential to flush water lines to avoid water quality issues such as taste and odor complaints due to stagnant water. Businesses should flush toilets and run faucets for a minimum of 10 to 15 minutes before using or consuming the drinking water. Flushing your water lines ensures that the water, which has been sitting in the internal plumbing while your business was closed, is removed before it is used for drinking or other purposes. If you have any questions please contact Utilities Customer Service at 407-688-5100 or Utilitiescustomerservice@sanfordfl.gov

Environmental Services

City of Sanford Environmental Services reminds customers that only toilet paper should be flushed; sewer systems are designed to take away wastewater from sinks and baths and take away toilet paper and human waste flushed down the toilet. Items such as disposable wipes, paper towels, tissues, disposable diapers, feminine products, cotton balls, bandages, prescriptions, cleaning wipes or trash of any kind can create blockages in sewers or damage to the environment by putting it down the toilet. Despite being advertised as "flushable," disposable wipes are not meant to be disposed of in a toilet.

Solid Waste Division

During this time, it is extremely important for residents to separate their recyclables to lessen the exposure for the recycle driver.

Sanford Free Trolley To Downtown Sanford

Thanks to the Sanford Community Redevelopment Agency (CRA), the free trolley will begin limited operations on May 18th to support SunRail. The Sanford Welcome Center will be opening from 11am to 5pm starting on May 18th. The trolley will run at 25% capacity maximum on a continuous loop. More details at sanfordfl.gov.

For any questions about City services during normal business hours, please call 407-688-5000.

For the latest COVID-19 updates and information visit:

- City of Sanford [Coronavirus Information page](#) and/or City Social Media [Nextdoor](#), [Facebook](#), [Twitter](#).
- Seminole County Emergency Management | www.PrepareSeminole.org
- Florida Department of Health | www.FloridaHealth.gov/COVID-19
- Centers for Disease Control and Prevention | www.CDC.gov/coronavirus/
- World Health Organization | www.WHO.int/coronavirus

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